



The DeliveryX Europe Top500 Report: Key Takeaways

We've partnered with RetailX for an independently researched study, ranking and analysing top-ranking retailers in Europe across a range of operational dimensions and metrics specific to delivery.

We've picked some key stats from the report to share with you.



In the UK...

71%

of consumers expect delivery 3-5 days after purchase

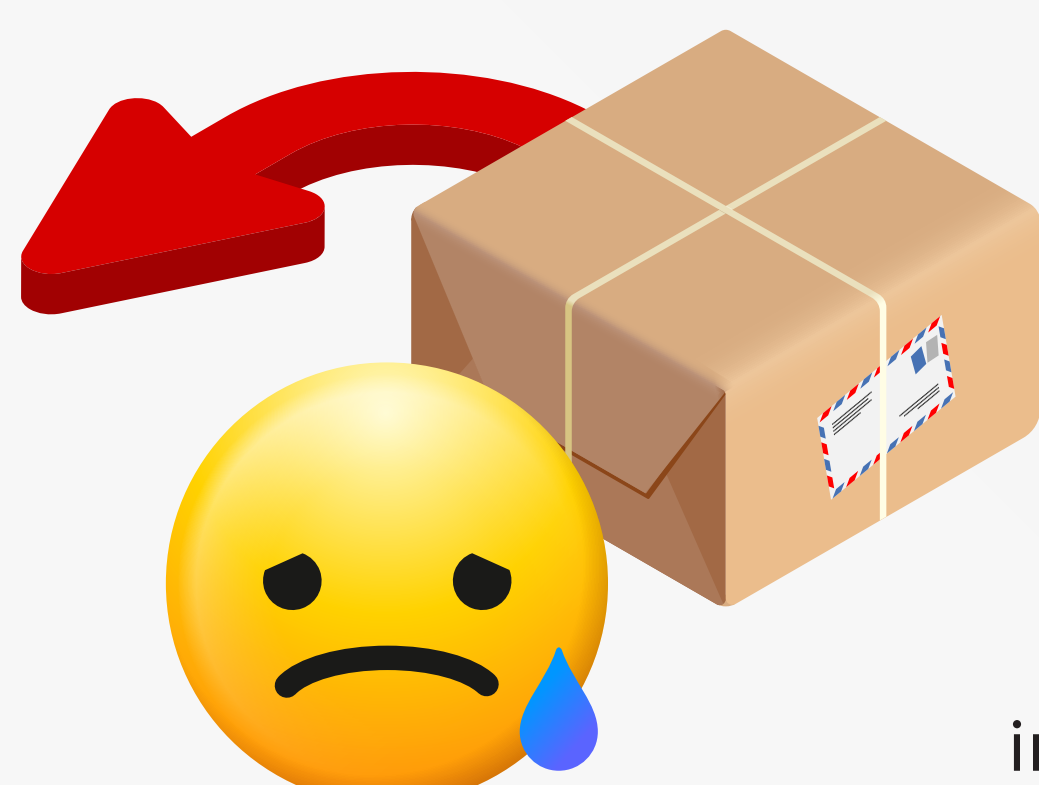


In Europe...

26%

on average are willing to pay €3 extra for faster delivery

Businesses that survive the 'constant peak' during the pandemic online purchase surge were the ones with a **resilient supply chain from fulfilment to the final mile**



Bad returns = No customer return

17%

in France won't shop with a retailer again based on their previous returns experience

While ordering a product online...

71%

of buyers in Poland say an important characteristic is being able to choose the place of delivery



A whopping...

52%

of the Top 500 retailers operating in the UK offer click-and-collect services



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